



May 24, 2020

COVID-19 Protocol

We are finally on the cusp of our much awaited reopening. It has been a difficult several months since the onset of the COVID 19 pandemic. As we return to normal business operations there will be a number of policy changes in and around the Landing. Our Safe Reopening Plan includes all reasonably applicable sanitation and social distancing measures designed to mitigate the spread of COVID 19.

The safety of our customers and staff remains our top priority. While we have taken the necessary steps to educate our staff and implement new safety protocols, we will also be reliant upon our customers to take an active role ushering in these changes. Much as our nation has come together to battle this pandemic we need the full cooperation and support from our Sportfishing community in order to ensure the long term viability of our favorite pastime.

Listed below is a comprehensive set of guidelines that will govern our operations moving forward. It is important to note that this is a dynamic landscape, changing daily as more information becomes available from our State and Local authorities. Our policies reflect current County, State and CDC guidelines and will be updated accordingly.

We at Seaforth would like to thank you in advance for your continued cooperation. The outpouring of support over the last several months has reaffirmed what we have always felt about having the best community of fisherman in the industry. Your emails, phone calls and words of support provided a beacon of hope during these otherwise difficult times. In closing, we would like to extend our sincerest gratitude to our friends and family in the Sportfishing community. We look forward to getting back on the water and the many seasons to come.

Thank you,

Seaforth Sportfishing

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Seaforth Sportfishing staff has undergone training regarding proper social distancing and sanitation protocol as it applies to their respective work environments. Should you have any questions or concerns please do not hesitate to contact a customer service representative for clarification or guidance.

Although we have not established firm operating capacities for our vessels, we anticipate smaller passenger loads. For this reason we highly recommend you make reservations well in advance as trips will certainly fill faster. We encourage you to make reservations through the website or over the phone in order to reduce physical contact.

It is imperative that we all exercise good judgement. If you are not feeling well for any reason or believe you may be experiencing COVID like symptoms we ask that you refrain from making reservations. We are as anxious as anyone to get back on the water, however we will not do so at the expense of the safety of our customers and staff.

Seaforth Landing Office and Tackle Shop

- Exposure between cashiers and customers will be minimized. Where physical distancing cannot be maintained, Plexiglas barriers have been installed. Where barriers are not feasible, employees and customers will be required to wear face covers.
- Face coverings will be required for customers and staff while inside the Office and Tackle Shop
- Signage is posted at all entrances and applicable high traffic areas to remind customers of physical distancing at every opportunity
- Instructional sanitation safety placards have been posted at all entrances
- Designated entrances and exits will be in use to minimize face to face contact
- One way aisles have been established on the retail floor to control the flow of traffic and allow for proper social distancing
- Sanitation stations have been installed throughout the office and tackle shop for your convenience
- Floor markings have been placed at the appropriate distances throughout the Tackle Shop, Office and surrounding areas to maintain social distancing
- Employees will perform thorough cleaning in high traffic areas and frequently disinfect commonly used surfaces
- Employees will ensure that sanitary facilities stay operational and stocked at all times
- Staffing considerations have been made to allow time for workers to implement cleaning practices before and after shifts

A quick note on Outdoor Areas

According to the CDC “Outdoor areas generally require normal routine cleaning and do not require disinfection. Spraying disinfectant on sidewalks and in parks is not an efficient use of disinfectant supplies and has not been proven to reduce the risk of COVID-19 to the public. You should maintain existing cleaning and hygiene practices for outdoor areas.”

CDC, GUIDANCE FOR CLEANING AND DISINFECTING

https://www.cdc.gov/coronavirus/2019-ncov/community/pdf/Reopening_America_Guidance.pdf

Seaforth Landing Dock

- Staff will actively monitor and maintain social distancing while boarding and disembarking vessels
- Boarding and arrival times will be staggered to the best of our abilities in an effort to mitigate crowds
- Floor markings have been placed on the dock to maintain social distancing
- Highly trafficked outside areas will be cleaned at reasonable intervals to the best of our capabilities
- Additional signage will be posted on dock gate entrance to remind customers of physical distancing
- Pre boarding areas have been established in order to reduce crowds during high traffic intervals

Fishing Vessels

***Seaforth Sportfishing maintains a fleet of independently owned and operated vessels. As such, each vessel may be subject to different policies, depending on their size, layout and respective trip durations. If you have any questions or concerns regarding a specific vessel's policies please do not hesitate to ask.**

- Safety aboard our vessels has always been our number one priority. COVID considerations will be made wherever reasonably applicable
- When safe and prudent passengers will maintain 6 feet of rail space between them
- All passengers and crew will be required to wear face coverings at all times
- Crew members will manage the flow of passengers in highly trafficked areas such as bait tanks, loading gates and galley entrances
- Sanitation stations have been installed around the vessels for your convenience

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- Employees will ensure that sanitary facilities stay operational and stocked at all times
- Employees will perform thorough cleaning in high traffic areas and frequently disinfect commonly used surfaces such as handrails, counter tops, doors and seating areas
- Whenever possible the flow of passengers through the galley will be restricted in order to accommodate physical distancing. The layout of certain vessels will dictate the number and feasibility of such limitations
- Captains shall provide a COVID policy update upon boarding and routinely advise passengers to adhere to physical distancing and sanitation policies throughout the trip to the extent reasonably possible
- Staffing considerations have been made to allow time for crew to implement cleaning practices before, during and after trips
- Passengers will be encouraged to wash hands regularly and observe basic sanitation practices
- For those vessels with overnight berthing, all surfaces will be thoroughly sanitized between trips
- Please inquire about each Overnight boat's bedding policy as vessels are independently owned and operated and are implementing policies that are most appropriate for their operations

We ask that you notify a crew member or captain immediately if you are experiencing flu like symptoms, respiratory illness or any other COVID-19 related symptoms such as:

- Fever
- Cough
- Shortness of breath or difficulty breathing
- Chills
- Repeated shaking with chills
- Muscle pain
- Headache
- Sore throat
- Loss of taste

In the event that a passenger or crew member exhibits COVID-19 symptoms the situation will be evaluated and addressed depending on the severity of the issue.